



KONICA MINOLTA



Dispatcher
Phoenix

Dispatcher Phoenix
SECTION 508 COMPLIANCE



Section 508 requires that federal departments and agencies provide Electronic and Information Technology (EIT) that's accessible to people with disabilities. The purpose of this Voluntary Product Accessibility Template (VPAT™) is to assist federal officials in assessing the availability of commercial EIT products.

Konica Minolta is pleased to comply with Section 508, offering universal design for accessible document imaging and management in the workplace. This Section 508 ideal is designed into all Konica Minolta office machines. Our multifunction products for offices contain numerous functions and features that provide easy operation for individuals with special needs.

Enhanced operational functionality includes: front-loading paper trays, adjustable display contrasts, enlarged displays, tilt-enabled control panels, extra-large buttons, convenient heights and reach, and easily accessible printer interiors for adding toner and replacing imaging cartridges.

For more information, please visit CountonKonicaMinolta.com/Section508.

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SUMMARY – VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE (VPAT)		
CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.21 Software Applications and Operating Systems	Applicable	See Section 1194.21
Section 1194.22 Web-Based Internet Information and Applications	Not Applicable	Dispatcher Phoenix is not a Web-Based Information and Applications Product
Section 1194.23 Telecommunications Products	Not Applicable	Dispatcher Phoenix is not a Telecommunications Product
Section 1194.24 Video and Multimedia Products	Not Applicable	Dispatcher Phoenix is not a Video and Multimedia Product
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Dispatcher Phoenix is not a Self-Contained, Closed Product
Section 1194.26 Desktop and Portable Computers	Not Applicable	Dispatcher Phoenix is not a Desktop and Portable Computer
Section 1194.31 Functional Performance Criteria	Applicable	See Section 1194.31
Section 1194.41 Information, Documentation and Support	Applicable	See Section 1194.41

SECTION 1194.21 SOFTWARE APPLICATIONS AND OPERATING SYSTEMS		
CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with exceptions	Dispatcher Phoenix's Workflow Builder Tool provides Keyboard Shortcut Keys for all menu commands as well as for selecting drawing tools, connectors, and other functions; however, some commands and functions in the Dispatcher Phoenix Client are not usable with the keyboard alone.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Dispatcher Phoenix does not interfere with or deactivate accessibility features of the operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports with exceptions	Dispatcher Phoenix's Workflow Builder Tool provides well-defined indication of focus in most areas of the interface; however, focus is not clearly visible for all controls in the Dispatcher Phoenix Client.

SECTION 1194.21 SOFTWARE APPLICATIONS AND OPERATING SYSTEMS (CONTINUED)

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	Textual information is provided for Dispatcher Phoenix controls and fields.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Bitmap images are consistent throughout Dispatcher Phoenix.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Textual information is provided.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	Dispatcher Phoenix does not override user selected contrast/color selections.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	Dispatcher Phoenix Client provides option to disable animations.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Dispatcher Phoenix does not use color as the only means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	Dispatcher Phoenix's Workflow Builder provides a variety of color selections / contrast levels through opacity controls.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Red blinking star on Index Form that signifies a required field flashes at required frequency.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	Most form controls in Dispatcher Phoenix's Workflow Builder allow the user to access field elements to complete and submit the forms using a keyboard. There are some exceptions, including the Properties Panel.

SECTION 1194.31 FUNCTIONAL PERFORMANCE CRITERIA

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Does not support	Many controls in Dispatcher Phoenix's Workflow Builder provide full keyboard access; however, some functions on the main application screen are not fully supported via keyboard shortcuts.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Dispatcher Phoenix provides ability to zoom into key areas of application (Workflow Preview area, sample preview area in Advanced OCR, Bates Stamping, Forms Processing, Barcode Processing, etc. nodes)
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Not Applicable	Dispatcher Phoenix does not rely on sound to access any of its core functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Dispatcher Phoenix does not rely on sound to present information.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Dispatcher Phoenix does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Elements in Dispatcher Phoenix's Workflow Builder that require fine motor skills also have text input alternatives using Properties Panel.

SECTION 1194.41 INFORMATION, DOCUMENTATION, AND SUPPORT		
CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Product support documentation is provided in an online format as well as provided as a downloadable PDF.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Description of accessibility and compatibility features available upon request at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Product support for Dispatcher Phoenix is available in a variety of formats.



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