

Trouble-Shooting Tips: Clear Add-In Manager Cache

If you are receiving an error in the Add-In Manager when downloading packages to update Dispatcher Phoenix, this may indicate that the Add-In Manager cache should be cleared.

Do the following:

- 1. Make sure that Add-In Manager and Dispatcher Phoenix are closed. In addition, make sure that no workflows are running as a Service.
- 2. Launch the Add-In Manager, running as Administrator.
- 3. Select the **Tools** button on the Add-In Manager; then select the **Options...** item. This opens the Options window, as in the following illustration:

)ptions
CPackage Repository Default Preferences
Select behaviour for updates and Add-In option installs
Display Web and all local repositories
Display local repositories only (CD/DVD, USB drive, network share etc.)
O Use Web repository only
Specify optional local repository
Path: Browse
Default Web repository
URL: http://dev1.sec.kmbs.us/api/pools/release/packages.xml
Download files to : C\ProgramData\Konica Minolta\moxie\cache Browse Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Image: Comparison of the successful install or update Im
Disk space used by the cache folder : 201.22 KB Clear Cache
Copy Web Repository to local media (USB drive, network share etc.) for use offline. Copy Web Repository
c Add-In Manager Default View
Compact O Detailed
Restore Defaults Save X Cancel

- 4. Select the **Clear Cache** button to clear all cached files. A message will appear, asking you to confirm the delete operation.
- 5. Select the **Save** button on the Options window to save your settings and close the window.



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 On the left-hand side of the Add-In Manager, choose the Select Updates From: item; then click on Web.



7. Now you should see a list of updated packages listed in the center of the window, as in the following illustration:



8. Select the Install Updates button. The Add-In Manager will begin installing updates.